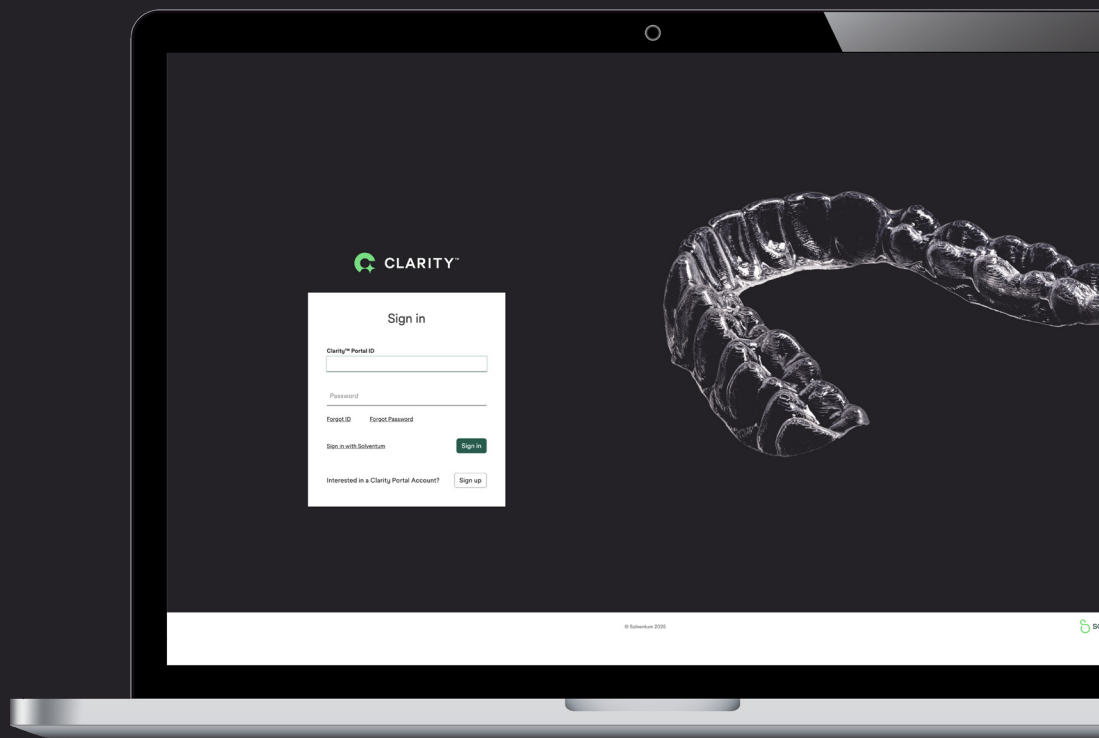




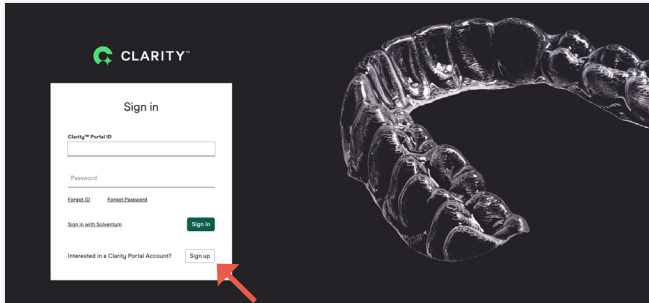
Quick start guide

# Requesting and accessing your Clarity™ Portal account

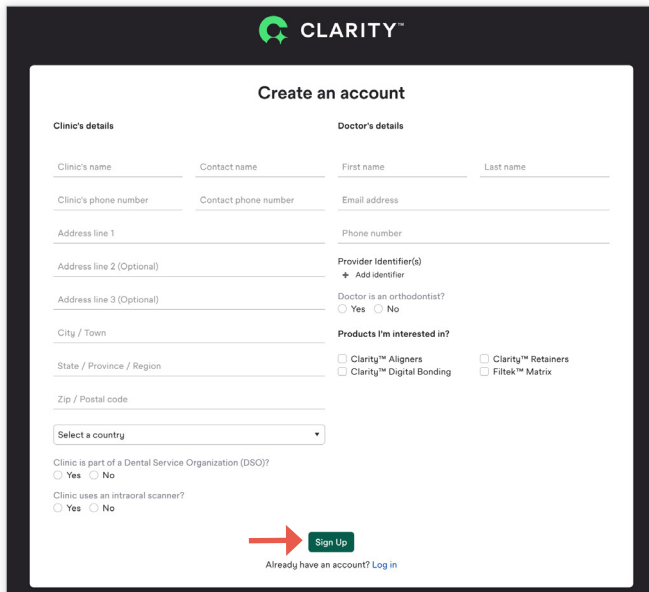


# Requesting and accessing your Clarity Portal account

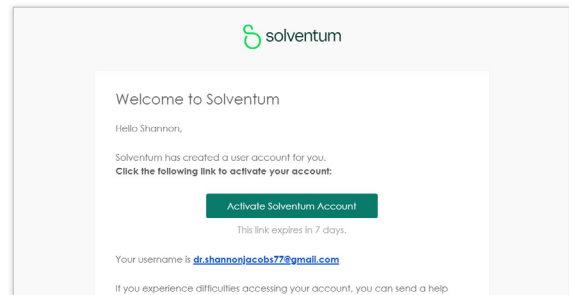
1. To request a Clarity Portal account, navigate to <https://clarity.solventum.com> and click on **“Interested in a Clarity Portal account?”** or contact your Solventum representative to initiate the process.



2. If you utilize the form to express your interest, populate the **“Create an account”** form and click **“Sign up.”**

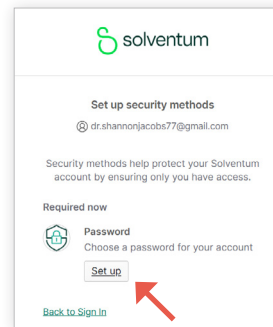


3. When your account has been established, you will receive an email from Solventum Identity to the email address you provided during the account set up process. The email subject will read **“Welcome to Solventum!”** Open the email and click on **“Activate Solventum Account.”** This step must be taken within 7 days of receipt of the email.



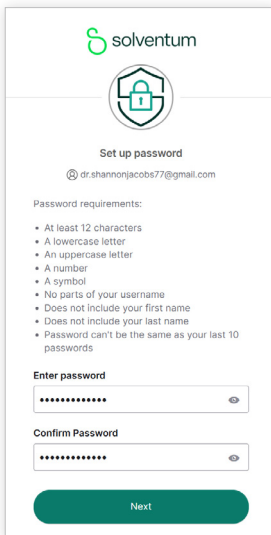
**Hint:** If you don't activate your Solventum account within 7 days of receiving the welcome email, your link will expire. Please reach out to Solventum clinician support if you need a new link.

4. To activate your account, you will need to set up a password. To do so, click the **“Set up”** button.

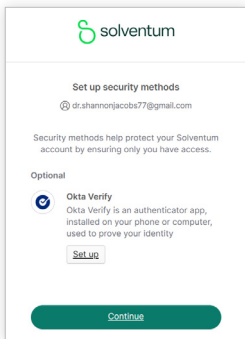


# Requesting and accessing your Clarity Portal account (cont.)

5. Select a password that meets the password requirements and select “Next.”



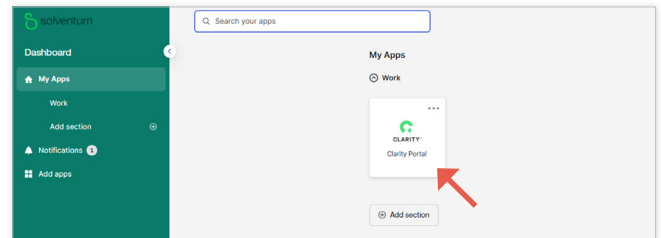
6. You may optionally set up a secondary security method using an identity authenticator app. This will help you access your account in the event that you lose access to the email address associated with your Solventum credentials.



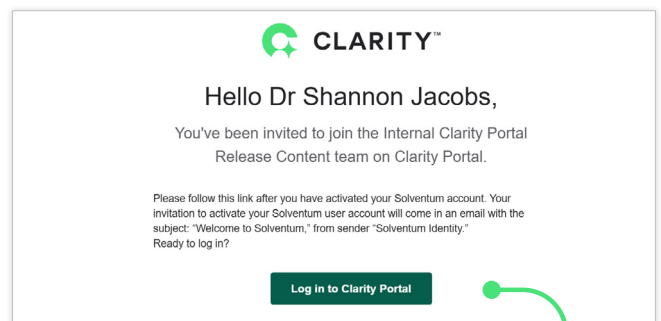
**Note:** setting up a secondary security method will not opt you into multi-factor authentication. If you wish to establish multi-factor authentication on your account, please contact Solventum clinician support.

Your Solventum account set up is complete once you've successfully set your password.

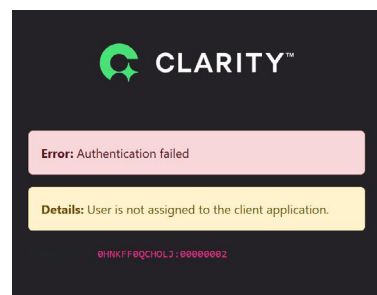
7. You will be redirected to a Solventum landing page with a tile for Clarity Portal. Clicking on the Clarity Portal tile will take you there directly.



8. You may also access Clarity Portal by clicking on the link in the welcome email. The subject of the email is “Welcome to Clarity Portal.” Click on the button that reads “Log in to Clarity Portal.”

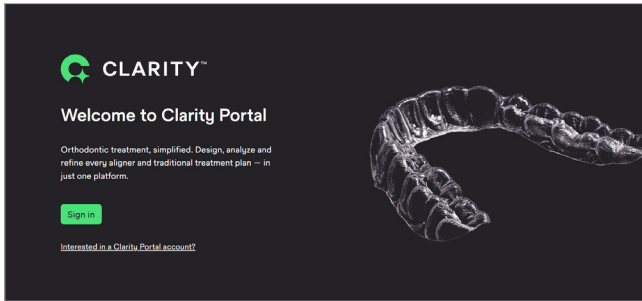


**Note:** If you attempt to access Clarity Portal before you have finished your Solventum account set up, you will encounter an error on the Clarity Portal log in screen.



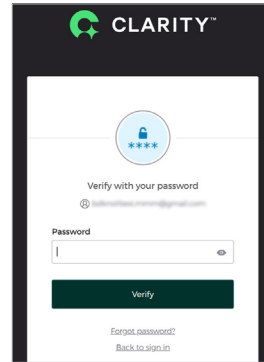
# Requesting and accessing your Clarity Portal account (cont.)

9. When you access the sign in screen (accessible at [clarity.solventum.com](https://clarity.solventum.com)), click **“Sign in.”**

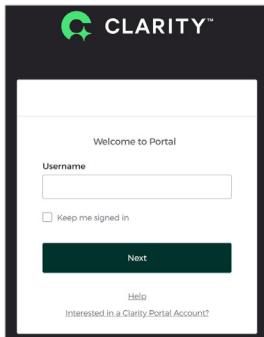


**Hint:** Bookmark <https://clarity.solventum.com> to ensure that you can easily access Clarity Portal. Links including [auth.occ](https://clarity.solventum.com/auth.occ) are not static and cannot be bookmarked.

11. Enter your Solventum password that you established as part of the Solventum account activation. Click **“Verify.”**



10. In the username field, enter the email address provided at onboarding. This is the email where you received your **“Welcome to Solventum!”** email. Click **“Next.”**



12. When you successfully provide the required email and password, you will be redirected to the Clarity Portal case list.

Case ID	Patient name	Product	Case updated	Case status	Actions
TPY8VP	Khan, Alisha	Clarity Aligners 14	2025-09-17	Refinement drafted	Update refinement
LZT655	Patel, Arjun	Clarity Digital Bonding	2025-09-16	Prescription drafted - c...	Update Rx
9L6J7W	Clarke, Benjamin	Clarity Aligners	2025-09-15	Prescription drafted	Update Rx
3W2XNK	Evans, Thomas	Clarity Aligners	2025-09-12	Tx Design ready for revi...	Review Tx Design
Z9KJTF	Cooper, Laura	Clarity Aligners	2025-09-12	Tx Design ready for revi...	Review Tx Design
HQTKV6	Parker, Emily	Clarity Digital Bonding	2025-09-12	Tx Design ready for revi...	Review Tx Design
XX74WB	Lewis, Emma	Clarity Digital Bonding	2025-09-12	Prescription drafted	Update Rx



**Solventum Dental Solutions**

1-800-423-4588  
[solventum.com](https://solventum.com)

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