

# Negative Pressure Wound Therapy (NPWT) Order Requirements

## Step 1: Place order using ONE of the following

Online: **Solventum™ Express Therapy Portal at [go.solventum.com/express](https://go.solventum.com/express)**

Easily submit and track orders, receive order alerts, request supplies, and schedule pickups using a HIPAA compliant web-based system. Solventum V.A.C.® Therapy orders are released faster compared to non-electronic orders<sup>1,2</sup> and you can easily send E-script requests.



Fax: **Face sheet, Rx, insurance name and policy number, H&P (history and physical) and necessary clinical notes as indicated below**

## Step 2: Obtain a signed Rx by using ONE of the following

**Solventum™ Express Therapy Portal Program E-prescription feature**

**Solventum™ V.A.C.® Therapy Insurance Authorization Form (VTIAF) Rx Section**  
(must be signed and dated by MD, PA or ARNP with length of need)

**Prescription pad** (must be signed and dated by MD, PA or ARNP with length of need)

## Step 3: Necessary supporting documentation

**Face sheet** (with Insurance ID#)

**Rx and diagnosis code or description** requiring NPWT

**History of medical condition requiring treatment (H&P)**

**Recent physical exam/signs and symptoms - e.g. exam of the wound is needed to document the size if it was debrided and to make sure it isn't infected**

Diabetes management program (if diabetic)

**Clinical notes that include the following:**

**Chronic ulcers and all UHC orders – 30 days of tried and failed therapy documentation**

Include dates, duration and reason for discontinuation

**Wound type and wound stage/size and measurements/location LxWxD**

(most recent, located in progress notes or operative report)

**Proof of favorable wound environment has been maintained** (see checklist)

Appropriate dressing/dressing changes

Adequate nutritional status

Management of incontinence, if applicable

Wound is free of the following:

Active bleeding or exposed vasculature in the wound

Exposed bone, nerves or organs in vicinity of wound

Malignancy present in wound – need Pathology report showing wound margins are clear OR letter from the MD “no concern for cancer to wound”

Necrotic tissue

Open fistula to an organ or body cavity within the vicinity of the wound – need documentation that fistula is segregated, explored, take down procedure completed

Uncontrolled soft tissue infection or osteomyelitis within vicinity of wound – treated with IV or PO antibiotics

# Negative Pressure Wound Therapy (NPWT) Order Requirements

## Step 3: Necessary supporting documentation (cont.)

### Clinical notes that include the following (cont.):

- Eschar tissue present – need debridement documentation
- For pressure ulcers stage 3 & 4:
  - Patient has been turned and positioned
  - Aged of wound
  - Used a Group 2 or 3 support surface

### Is infection present?

- Confirm patient is being treated with I.V. or PO antibiotics

## Additional information needed

- Op report within 30 days (if applicable)

### Dates of surgery

### Open surgical wounds require documentation of the following for commercial and most Medicaid plans:

- Post-operative dehiscence (separation of a previously closed surgical incision) with documentation of a complete wound therapy program (30 days tried and failed)
- Open, non-healing amputation site in diabetics
- Post-sternotomy infection (mediastinitis)
- Delayed healing or non-healing of skin graft is likely due to irregularly contoured or inadequate blood flow of the graft bed

### Home health info: Agency and contact

### Delivery info: Where and when

The physician's name and number that will be following the patient once discharged home

The caregiver name and number that will be providing V.A.C.® Dressing changes and documentation, including wound measurements

## Tips

- Start order at least one day prior to need
- Allow 2 hours for a Solventum claims specialist representative to review the submitted order and provide an update
- If you are not enrolled in our Solventum™ V.A.C.® Ready Care Program, expect up to 4 hours for delivery of the Solventum™ V.A.C.® Therapy Unit once order is released
- Provide accurate call back information to avoid delays



- Clinicians can confidently initiate V.A.C.® Therapy early in the treatment process, including in transitions to home care, without being constrained by wound depth specifications
- This allows clinicians to focus on the extensive body of evidence supporting the effectiveness of negative pressure in promoting wound healing
- For most payors, a minimum depth is not required as long as there is a measurable depth (Some restrictions apply)

Fax: 888-245-2295

Phone: 800-275-4524 (24/7)

Rep phone: \_\_\_\_\_



**Solventum Advanced Wound Care**  
12930 IH10 W  
San Antonio, TX 78249  
USA

**Phone** 800-228-3957  
**Web** Solventum.com

Current as of September 2025. Subject to updates/changes.

**Note:** Specific indications, limitations, contraindications, warnings, precautions, and safety information exist for these products and therapies. Please consult a clinician and product instructions for use prior to application. Rx only.

### References:

1. Data pulled January 1, 2020-August 31, 2020.
2. 3M. iOnHealingOrderstoRelease\_Sept2020\_InternalReport\_25SEP2020

© Solventum 2025. Solventum, the S logo and other trademarks are trademarks of Solventum or its affiliates.

US\_EN\_70-2013-1602-6